AI in Public Safety
Helping Agencies at Every Level

**Call-takers & dispatchers**

**CHALLENGES**
- Lack of personal knowledge and simple CAD searches
- Increased workloads mean easily missed connections

**BENEFITS**
- Identify near-to-spot emergencies sooner
- Make more informed decisions faster to help protect citizens
- Avoid information overload during heavy call periods

**Dispatch coordinators & tactical dispatchers**

**CHALLENGES**
- Simple CAD searches and manual monitoring are ineffective
- Difficult to allocate resources in emergencies

**BENEFITS**
- Streamline monitoring via autonomous agents
- Detect complex emergencies sooner
- Spend more time assisting events, coordinating response, and managing workloads

**PSAP/Control room managers & supervisors**

**CHALLENGES**
- Teams need better tools to spot connections during complex situations
- A negative impact on public safety, PSAP performance, and staff well-being

**BENEFITS**
- Respond faster to mitigate impact on community and PSAP workload
- Equip staff with effective resources for reducing stress

**Intel & tactical unit analysts**

**CHALLENGES**
- Retrospective insights produced by manual monitoring of alerts, videos, and common operating pictures
- Slow detection of complex emergencies

**BENEFITS**
- Gain live insights into unfolding complex events
- Gain more time to assess and share intelligence

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